

## Home based Babysitting Terms & Conditions

Our Home based Babysitting Service operates as follows:

- By completing our online 'Babysitting at home' registration form you are agreeing to our Terms & Conditions.
- All Babysitters are qualified nannies, experienced mother's helps, carers, teachers, registered childminders and some are also mothers themselves. All baby sitters have been through our thorough screening process.
- A payment of £55 per quarter, £90 half yearly or £160 annually will be payable, this will entitle you to make as many bookings as you require within that period.
- Ad-hoc babysitters will be charged at the rate of £25 per booking. The babysitter will be confirmed upon the booking fee being received.
- For babysitting requirements at a venue i.e a hotel or place other than the childrens home please see our Special Events registration form and terms and conditions.
- The hourly rate is dependant on the experience of the Babysitter. (Between £11.50 and £15 per hour and time and a half is payable from 1am onwards) This is paid direct to the Babysitter. The minimum number of hours is 3 hours of an evening and 4 hours during the day time at the weekend, unless by prior arrangement with the Babysitter.
- Please note the Babysitters are generally available from 19:00hrs weekdays and 18:00hrs weekends. Should you require an earlier start we will do our best to find somebody suitable or you.
- Should you need to cancel a Babysitter, and you are providing less than 24 hours notice, you will be expected to make payment to the babysitter, either directly or via the agency, for the minimum number of hours.
- All cancellations, are to be made by contacting the agency, either by telephoning the office or emailing (Monday to Friday during office hours only). If you are needing to cancel out of office hours, please text the agency mobile and then follow up with an email, which will be picked up on the next working day. Upon the cancellation being acknowledged you will be contacted by a member of staff.
- The Baby Sitting Service primarily covers weekday evenings and weekends. Any cover during the weekday, or employment for 8 hours or more within the weekend, will be deemed as a Temporary Position and the Temporary Fee will become payable. Subscribers to the Babysitting Service receive a 50% discount on the temporary fee structure.
- The Baby Sitting Service applies to the address and children listed on the registration form only. (The requirement of additional children to be baby sat will be at Elizabeth Henry Nannies discretion and will incur an additional fee of £2 per hour)
- All babysitters must be re-booked and re-engaged through the Agency. In the event a family no longer require our services, yet plan to retain the services of a babysitter introduced by Elizabeth Henry Nannies directly, the family will remain liable for the subscription fee.
- Our introductions are confidential and any disclosure of information to a third party will result in you being liable for a further payment of £150 per Babysitter.
- Should you be introduced to a Babysitter who is then employed in another capacity the relevant Fee (as detailed in our Terms of Business) for the position instructed will apply.
- Whilst we endeavour to satisfy your requirements, as you can appreciate we cannot cover for every eventuality. We ask that you provide a minimum of 48 hours notice and unfortunately, we are not able to guarantee babysitters during the month of December.
- The Firm reserves the right to review and to revise these Terms without prior notice.

*The agency operates as an introduction service between Clients and employees. The fees payable are for the introduction only. Whilst every effort is made to ensure the satisfactory checking of references it is solely the Clients' responsibility to satisfy themselves of the suitability of the employee for their specific post. The agency therefore can accept NO responsibility for any loss, liabilities, expenses, claims or damage to the Client, their family, their family's property or other third parties resulting from an introduction made through the Agency.*